## Annexure- A

Redressal of Complaints received during the period: 01/03/2025 to 31/03/2025.

Name of Mutual Fund Distributor : Jainam Broking Limited

**Total Number of Folios:** 

## Data for March, 2025

Part A: Total Complaints report (including complaints received through SCORES)

Comp laint	Type of Complaint	(a) No. of	(b) No of					Action on (	a) and (b)				
Code		nts	nts nts		Resolved				Non Actiona	Pending			
		pending at the beginnin g of the period	the	Within 30 days	30-60 days	60- 180 days	Beyon d 180 days	Average time taken(in days)	ble	0-3 months	3-6 month s	6-12 mont hs	Beyond 12 months
IA	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
IB	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	0
ID	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0	0

Comp laint	Type of Complaint	Type of Complaint	(a) No. of	(b) No of complai	omplai Action on (a) and (b)									
Code		nts pending at the beginnin g of the period	period		Resolved					Pending				
				Within 30 days	30-60 days	60- 180 days	Beyond 180 days	Average time taken(in days)	- ble	0-3 months	3-6 month s	6-12 mont hs	Beyond 12 months	
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0	0	
II C	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0	0	
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0	
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0	
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0	
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0	
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0	0	
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	0	0	0	0	0	0	
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0	0	
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0	
IV	Others	0	0	0	0	0	0	0	0	0	0	0	0	

## Part B: Reports on Complaints received through SCORES

Comp laint	Type of Complaint	(a) No. of	(b) No of					Action on (	a) and (b)				
Code		nts nt pending re at the du beginnin th	nts received during the		Resolved				Non Actiona	Pending			
				Within 30 days	30-60 days	60- 180 days	Beyon d 180 days	Average time taken(in days)	ble	0-3 months	3-6 month s	6-12 mont hs	Beyond 12 months
IA	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
IB	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	0
I D	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0	0
II C	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0

Comp laint	Type of Complaint	of of				Action on (a) and (b)								
Code		complai nts	nts received during the	Resolved					Non Actiona	Pending				
		pending at the beginnin g of the period		Within 30 days	30-60 days	60- 180 days	Beyon d 180 days	Average time taken(in days)	- ble	0-3 months	3-6 month s	6-12 mont hs	Beyond 12 months	
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0	
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0	
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0	
III D	wrong or excess charges/ load	0	0	0	0	0	0	0	0	0	0	0	0	
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	0	0	0	0	0	0	
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0	0	
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0	
IV	Others	0	0	0	0	0	0	0	0	0	0	0	0	

Part C: Trend of monthly disposal of complaints (including Complaints received through SCORES)

S. No.	Month	Carried Forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April 2024	0	0	0	0
2	May 2024	0	0	0	0
3	June 2024	0	0	0	0
4	July 2024	0	0	0	0
5	August 2024	0	0	0	0
6	September 2024	0	0	0	0
7	October 2024	0	0	0	0
8	November 2024	0	0	0	0
9	December 2024	0	0	0	0
10	January 2025	0	0	0	0
11	February 2025	0	0	0	0
12	March 2025	0	0	0	0

Part D: Trend of annual disposal of complaints (including Complaints received through SCORES)

S.N	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020 - 21	0	0	0	0
2	2021 - 22	0	0	0	0
3	2022 - 23	0	0	0	0
4	2023- 24	0	0	0	0
5	2024- 25	0	0	0	0
	Grand Total	0	0	0	0